

HOW TO ORDER YOUR PRESCRIPTION PRODUCTS THROUGH **NUTRICIA AT HOME PHARMACY**



3x easy steps

to receive your products:

1

Obtain a script

Obtain a doctor's prescription for your Nutricia product(s).

2

One-off registration

Send your original prescription to us along with a Nutricia at Home Pharmacy Registration form.

3

Delivery

Our pharmacy team will contact you to arrange pick-up of your original prescription, and to set up a delivery time to your home, or another nominated address.

The applicable prescription charges for dispensing PBS products still apply to the Nutricia at Home Pharmacy service. These are the same as if you were filling your prescription at your local pharmacy. All prescription charges are paid to the Nutricia at Home Pharmacist. Nutricia Metabolics products are Food for Special Medical Purposes (FSMP) and are intended for the nutritional management of diseases and related medical conditions and therefore should be used under medical supervision. Terms and Conditions can be found at lowproteinconnect.com.au/ Information correct as of October 2023.

Nutricia Australia Pty Ltd. The Zenith, Tower B, Level 12 821 Pacific Highway, Chatswood, NSW 2067 Australia.

LOW PROTEIN CONNECT

NUTRICIA
LIFE-TRANSFORMING NUTRITION

AT HOME

3x ways to register

for Nutricia at Home Pharmacy:

1

Nutricia at Home website

Fill out the online registration form.



Attach a scanned copy of your prescription, and click 'submit'.

OR

2

By e-mail

Download an electronic copy of our registration form.

Email the completed form along with a scanned copy of your prescription to:
pharmacyau@nutricia.com

OR

3

Contact our team

Call us on **1800 884 367** or email us at **pharmacyau@nutricia.com** and ask for help with registering.

We will send you a copy of the registration form in the post or by email.

Then, simply mail your completed registration form and original prescriptions to the Nutricia at Home Pharmacy at:
**Nutricia Pharmacy c/o Gavin Starr Pharmacist Advice,
36 Burns Bay Road,
Lane Cove NSW 2066.**

Nutricia at Home Pharmacy

Nutricia at Home Pharmacy, as part of the Nutricia at Home programme, provides a scheduled delivery service for Nutricia products that are available on doctor's prescription*.

*Some scripted products may not be available for delivery with this service.

Contact Us

Nutricia At Home Customer Service

1800 884 367 | 9am-5pm AEST Mon-Fri
pharmacyau@nutricia.com

Nutricia Careline

1800 438 500 | 9am-5pm AEST Mon-Fri
nccl@nutricia.com

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