



SOUVENAID® AND HOME CARE PACKAGES

Souvenaid is a Food for Special Medical Purposes classed under Food Standards Australia and New Zealand (FSANZ) Standard 2.9.5. Souvenaid® is prescribed by a health care professional for the dietary management of early Alzheimer's disease including mild cognitive impairment and must be used under medical supervision.

Souvenaid is included and can be funded as part of a patient Home Care Package if aligned with the patients identified needs and preferences and when prescribed by a treating healthcare professional.

Below is extracted from 'Home Care Packages inclusions and exclusion- FAQ for providers, April' 2023

Can vitamins and nutrition supplements be covered?

It is important to distinguish between:

- Vitamins and supplements classified as medicines (such as fish oil, fibre powder and magnesium) under the Australian Register of Therapeutic Goods (ARTG), which are excluded, and
- Vitamins and supplements categorised as specialised foods (such as Fortisip and **Souvenaid**) under Food Standards Code 2.9.3 and 2.9.5, of which some are included.

Figure 1: Home Care Packages Program inclusions and exclusions - FAQ for providers version 1 (Department of Health and Aged Care, April 2023)

In what circumstances are specialised foods covered under HCP? Does this include food supplements?

- Specialised foods, listed under Food Standards 2.9.5 - food for special medical purposes or formulations listed under 2.9.3 - formulated supplementary food, that are prescribed by a treating health professional, are inclusions of the program.
- For more information see Food Standards Code 2.9.5 food for special medical purposes and 2.9.3 formulated supplementary food.
- These products are designed to address situations where the intake of energy and nutrients may not be adequate to meet an individual's requirements and are intended for the dietary management of a disease, disorder or medical condition that cannot be achieved without the use of the item.
- By law these products must be prescribed by a health professional operating within their scope of practice and must only be consumed under medical supervision.
- For the HCP Program, it is expected that these specialised foods would be used to support age-related conditions, such as dysphagia or cognitive impairment.

Figure 2: Home Care Packages Program inclusions and exclusions - FAQ for providers version 1 (Department of Health and Aged Care, April 2023)

TEMPLATE FOR HEALTHCARE PROFESSIONALS

DATE: _____

To _____ (homecare package provider)

_____ (Patient Name) has been diagnosed with _____ (diagnosis). I have prescribed Souvenaid, a Food for Special Medical Purposes under FSANZ standard 2.9.5, for the dietary management of early Alzheimer's disease including mild cognitive impairment

Product: Souvenaid®

Dose: 1 x 125ml bottle or 1 serving of Souvenaid Powder

Frequency: 1 x per day

I appreciate you discussing the funding of Souvenaid with this patient for their ongoing use. I have requested my patient be registered for the Souvenaid Connections program as the most cost effective way to access Souvenaid.

Regards,

(HEALTHCARE PROFESSIONAL NAME)

(REGISTRATION NUMBER)

(PRACTICE DETAILS)

PROCESS FOR PURCHASING SOUVENAIID® FOR PATIENTS:

- 01** Healthcare professional completes recommendation template which is given to the patient, their carer or sent directly to their home care package provider.
- 02** Home care package provider receives healthcare professional recommendation, and documents this in the patient care plan.
- 03** Home Care package provider discusses the funding of Souvenaid with the patient or their carer.
- 04** Souvenaid is purchased using funds from homecare package. Patient Registers with Souvenaid Connections via
1) Online: www.nutricia.com.au/souvenaid/souvenaid-connections/
2) Phone: 1800 319 420

For orders using credit card:

- 1) Visit nutriaciastore.com.au and log in to your Souvenaid Connections account or call Customer Service at 1800 319 420 to place an order
- 2) Upon shipping, an invoice is emailed to the patient which can be given to the homecare provider for reimbursement

Note: Home care provider can do this on behalf of the patient, with patient authorisation

For orders without credit cards:

- 1) Patient/care provider calls Customer Service at 1800 319 420 and places an order
- 2) A proforma invoice will be emailed to the patient/care provider
- 3) Payment should then be made via bank transfer
- 4) Once payment is received, the order will be processed and sent for delivery

Souvenaid is a food for special medical purposes for use under medical supervision

The information in this document is a guide only and is current as at 15th March 2024. Always check Souvenaid.com.au for updated terms, conditions and information, and always make your own enquiries in relation to any packages or concessions provided by third parties.

Should the patient wish to contact Nutricia for the purpose of purchasing Souvenaid, Nutricia will handle their personal information in accordance with its Privacy Policy: <https://nutricia.com.au/privacy>

Reference: 1 - Australian Government- Department of Health and Aged Care 2023 (26 Feb 2024) Available from:

<https://www.health.gov.au/resources/publications/home-care-packages-program-inclusions-and-exclusions-faqs-for-providers-version-1?language=en>"Home Care Packages Program Inclusions and Exclusions – FAQs for Providers – version 1