

Cronobacter detection in KetoCal 3:1 infant formula

This factsheet provides advice for parents or carers currently using KetoCal 3:1 batch number 101101598

29 April 2022

What is the issue?

- *Cronobacter* has been detected in KetoCal 3:1, batch number 101101598 (best before 8 July 2023), on routine screening by Australian customs.
- It is normal procedure for Australian customs to periodically undertake random testing of imported products.
- The below information advises what parents or carers currently using KetoCal 3:1 batch number 101101598 should do.

What is Cronobacter?

- *Cronobacter* are bacteria found naturally in the environment.
- The bacteria can live in dry foods, such as: Powdered infant formula, Powdered milk, Herbal teas, and Starches
- Getting sick from *Cronobacter* does not happen often, but infections in infants can be serious.
- Infants more likely to get sick from *Cronobacter* infections include infants 2 months and younger, infants born prematurely, and infants with weakened immune systems, such as those undergoing chemotherapy.
- *Cronobacter* germs can cause a dangerous blood infection (sepsis) or make the linings surrounding the brain and spinal cord swell (meningitis).

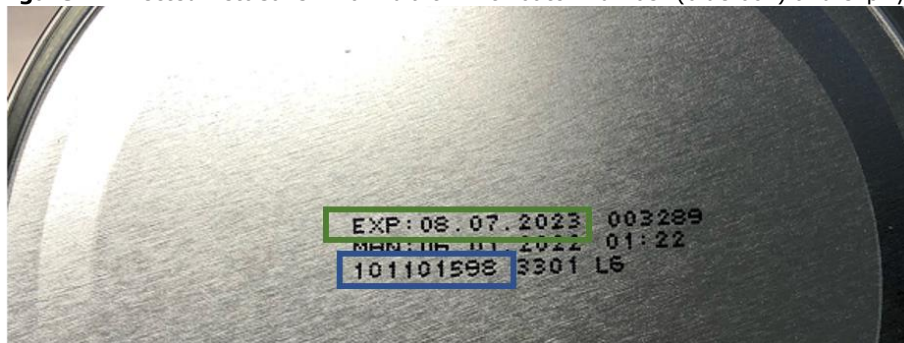
How can I tell if my child is sick with Cronobacter infection?

- *Cronobacter* infection in infants will usually start with a fever and poor feeding, excessive crying, or very low energy. Some infants may also have seizures.
- If your child develops these symptoms, take them to a doctor as soon as possible and bring this factsheet with you.

How do I know if my Ketocal 3:1 is affected?

- Check the batch number and expiry date on the bottom of the tin
- The affected tins have a batch number of 101101598 and expiry date of 08.07.2023 (see figure 1)

Figure 1. Affected KetoCal 3:1 formula tin with batch number (blue box) and expiry date (green box)



What should I do if my child uses KetoCal 3:1 batch number 101101598?

- Please do not change or stop your child's formula without consultation with your child's specialist paediatrician, neurologist, metabolic physician or dietitian.
- For parents or carers currently using KetoCal 3:1 batch number 101101598, you may continue to use the product in accordance with the revised preparation instructions provided by Nutricia.

- For parents and carers who wish to seek an alternative nutrient source, speak to your child's specialist paediatrician, neurologist, metabolic physician or dietician to understand what options might be able to be prescribed to meet your baby's needs.

How can I make sure my child's formula is safe?

- Powdered formula of any type is not sterile and might have germs in it.
- Powdered infant formula can be contaminated in homes or in processing facilities that make it.
- Usual safety measures should be followed to ensure the formula remains safe to drink, following the advice available from the NSW Food Authority <https://www.foodauthority.nsw.gov.au/consumer/life-events-and-food/infants>

Who should I speak to for further advice?

- If you have further questions, it is recommended you speak to your child's specialist or dietician who can provide you with further advice.